

## **September 02, 2023**

The Manager Corporate Relationship Department **BSE** Limited Floor 25, PhirozeJeejeebhoy Towers **Dalal Street** Mumbai - 400 001

**BSE Scrip Code- 533267** 

Fax No.: 022-2272 3121/1278/1557/3354

The Manager Listing Department National Stock Exchange of India Limited Exchange Plaza, BandraKurla Complex Bandra (East) Mumbai - 400 051

**NSE Scrip Symbol: CANTABIL and Series:** 

Fax No.: 022-26598237/38

Sub: Submission of Business Responsibility and Sustainability Report for the Financial Year 2022-23.

Dear Sir/Ma'am,

Pursuant to the provision of Regulation 34(2)(f) of the SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015, please find enclosed herewith the Business Responsibility and Sustainability Report of the Company for the Financial Year 2022-23.

You are requested to take the above on record.

## For Cantabil Retail India Limited

POONAM Digitally signed by POONAM CHAHAL DN. C=18, o-Personal, DN. CHAHAL

st=Delhi, serialNumber=10c4ba7bddcb340578d76cf631cd10f1 8e27c139adf78cf5ae0dcb8febd5e35d, cn=POONAM CHAHAL Date: 2023.09.02 10:28:00 +05'30'

**Poonam Chahal** Company Secretary & Compliance Officer FCS No. 9872

Encl: As above

## CANTABIL RETAIL INDIA LTD.



## **BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT 2022-23**

**SECTION A: GENERAL DISCLOSURES** 

I.	DE	TAILS	OF THE	LISTED ENTIT	,						
	1.	Corpo	rate Iden	tity Number (CIN	) of the	e Listed Entity	L7489	99DL1989PLC0349	95		
	2.	Name	of the Lis	sted Entity			Canta	abil Retail India Limit	ed		
	3.	Year o	f Incorpo	ration			1989				
	4.	Regist	ered offi	ce address			B-16,	Ground Floor, Indus	strial Area	, Lawrence Road, Delh	i-110035
	5.	Corpo	rate add	ress			B-16,	Ground Floor, Indus	strial Area	, Lawrence Road, Delh	i-110035
	6.	E-mail					invest	tors@cantabilinterna	ational.co	m	
	7.	Teleph	none				+91-1	1-41414188 & 11-4	6818101		
	8.	Websi	te				www.	cantabilinternationa	al.com		
	9.			or which reportir		_	2022-	2023			
	10.	Name listed	of the S	Stock Exchange	(s) wh	nere shares are		/ Shares are listed o ange of India Limited		mited (BSE) and Natio	nal Stock
	11.	Paid-u	ıp Capita	ıl			Rs.16	,32,76,080/-			
	12.					, email address)	Poon	am Chahal - Compa	ny Secret	ary & Compliance Offic	cer
			-	=	tacted	d in case of any	poon	am@cantabilinterna	tional.cor	n	
				BRSR report			+91-1	1-41414188			
	13.		•	•		sures under this			-	are on a Standalone I	pasis and
						(i.e. only for the e. for the entity	pertai	n only to Cantabil Re	etail India	Limited	
		1				a part of its					
				nancial stateme							
п	DD		rs/ser\		,						
					30001	unting for 90% of	the tur	noverl			
	17.			otion of Main Ac				Business Activity	% of Tu	rnover of the entity	
		1.		ales - Through I				pparel	/0 OI TU	97%	
		١.		and Online Porta	•	, ai	Λ,	pparei		31 70	
	15.	Produ				ity (accounting fo	or 90%	of the entity's Turi	nover)		
				t/Service		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Code		otal Turnover contrib	uted
		1.		ales of Readym	ade			7711		Revenue from Operat	
			Garmer	•						·	
III	OP	ERATIO	ON			1		'			
	16.	Numb	er of loc	ations where p	lants	and/or operation	ns / offi	ces of the entity a	re situate	ed	
		Locat	ion	Number of pla	nts N	Number of wareh	ouses	Number of Retail	Outlets	Number of offices	Total
		Natio	nal	1		4		447		1	453
		Intern	ational					The Company	does not	have international offi	ices
	17.	Marke	ets serve	ed by the entity							
		Canta	bil Store	s are in Pan Indi	a acro	oss 227 cities / 19	States/	Union Territories.			
	a.	Numb	er of loc	ations							
		Locat	ions			Number					
		Nation	nal (No. c	of States)	19 (	(including union T	erritorie	s)			
	b.	What	is the co	ontribution of e	ports	s as a percentage	e of the	total turnover of t	the entity	?	
								ort during the year u			
	C.	A brie	f on type	es of customer	 S						
						cturing and retailin	g of rea	adymade apparels a	and acces	sories directly through	n its retail
		netwo	rk of exc	lusive outlets. C	ur reta	ail brands cater to	custor	mers across age gro	oups and	price segments, that	appeal to
		wide s	ection of	the society. Add	itiona	lly, the Company s	erves it	s consumers throug	h e-comn	nerce channels as well	
		1									



## IV. EMPLOYEES

## 18. Details as at the end of Financial Year

### a. Employees and workers (including differently abled):

S.	Particulars	Total (A)	Ma	ale	Fe	emale
No.			No.(B)	%(B/A)	No.(C)	%(C/A)
			EN	MPLOYEES		
1.	Permanent (D)	627	596	95.06%	31	4.94%
2.	Other than					
	Permanent (E)	0	0	0	0	0
3.	Total employees	627	596	95.06%	31	4.94%
	(D+E)					
			V	ORKERS		
4.	Permanent (F)	2,110	1,675	79.39%	435	20.62%
5.	Other than	998	509	51.00%	489	49.00%
	Permanent (G)					
6.	Total workers	3,108	2,184	70.27%	924	29.73%
	(F+G)					

### b. Differently abled Employees and workers

S.	Particulars	Total (A)	Ma	ale	Fe	male
No.			No.(B)	%(B/A)	No.(C)	%(C/A)
		D	IFFERENTLY	ABLED EMPL	LOYEES	
1.	Permanent(D)	1	1	100%	0	0
2.	Other than					
	Permanent(E)	0	0	0	0	0
3.	Total employees	1	1	100%	0	0
	(D+E)					
			DIFFERENTL	Y ABLED WO	RKERS	
4.	Permanent (F)	3	0	0	3	100%
5.	Other than	6	4	66.67%	2	33.33%
	Permanent (G)					
6.	Total workers	9	4	44.44%	5	55.56%
	(F+G)					

## 19. Participation / Inclusion / Representation of women

	Total (A)	No. and percei	ntage of Females
		No.(B)	%(B/A)
Board of Directors	6	1	16.67%
Key Management Personnel	5	1	20.00%

### 20. Turnover rate for permanent employees and workers

	2	2022-2023	}	2	021-2022		2	2020-202	1
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	0.56%	0.09%	0.64%	0.65%	0.05%	0.70%	0.67%	0.02%	0.69%
Permanent Workers	3.11%	0.91%	4.02%	2.50%	0.65%	3.15%	3.32%	0.99%	4.31%
Other Than Permanent Workers	5.97%	2.89%	8.86%	5.76%	2.89%	8.65%	5.44%	5.56%	11.00%

## V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES) – NOT APPLICABLE

21. The company does not having any holding, subsidiary, joint venture of associate company during the reporting period.



## VI. CSR DETAILS

I. Whether CSR is applicable as per section 135 of Companies Act, 2013 (Yes / No)
ii. Turnover (in Rs.)
iii. Net worth (in Rs)
2213642968

#### VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

23. Complaints/Grievances on any of the principles (Principles 1 to 9 under the National Guidelines on Responsible Business Conduct

Stakeholder group	Grievance		2022-23			2021-22	
from whom complaint is received	Redressal Mechanism in Place (Yes/ No) (If Yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	-	-	-	-	-	-
Investors (other than shareholders)	-	-	-	-	-	-	-
Shareholders	https://scores. gov.in/admin/ Welcome.html	-	-	-	-	-	-
Employees and workers	Yes	-	-	-	-	-	-
Customers	Yes	5568	Nil	-	3029	NIL	-
Value Chain Partners	Yes	-	-	-	-	-	-
Other (please specify)	-	-	-	-	-	-	-

Web links for Grievance Redressal Policies - https://www.cantabilinternational.com/investor\_policies/

24. Overview of the entity's material responsible business conduct issue -

Indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications

The Company carried out a detailed materiality analysis, focusing on development and sustainability issues pertaining to environmental and social matters. It involved engagement with senior management, employees, functional heads, suppliers, customers, local community and industry associations. Based on the discussion the material issues will be identified and prioritized through consultation with different stakeholder groups.

Thie	SECTION B: MANAGEMENT AND PRO section is aimed at helping businesses demonstrate the st					2222	e nut i	n nlac	a tow
	oting the NGRBC Principles and Core Elements	ructur	es, poi	icies a	na pro	ocesse	s put i	пріас	e low
P1	Businesses should conduct and govern themselves with int	egrity	Code	e of Co	nduct				
	in a manner that is ethical, transparent, and accountable	0 ,		stle Blo					
	, ,					-	bery P	olicy	
P2	Businesses should provide goods and services in a manner t	hat is		ronmei					
	sustainable and safe		<u> </u>	_					
P3	Businesses should respect and promote the well-being	of all		-		of Cond	duct		
	employees, including those in their value chains		1	th & Sa	-	-			
						nce Po			
			1			y Polic	У		
D4	Distinguished the interest of and he was			Mecha				Dalia	
P4	Businesses should respect the interests of and be respo	nsive	1			-	nsibilit	y Polic	у
	towards all its stakeholders			-		Rights tion Po			
						t Polic	-		
				ारावा।वर् e of Fa			у		
P5	Businesses should respect and promote human rights		-			Rights			
. 0	23025500 bilodia roopoota na promoto namarrigillo			-		y Polic			
			1 -		-		y Irassm	ent at '	Work
P6	Businesses should respect & make efforts to protect and re	store		ronmei			0.00111		
	the environment					,			
P7	Businesses when engaging in influencing public and regul	latory	Code	e of Co	nduct				
	policy, should do so in a manner that is responsible transparent	and							
P8	Businesses should promote inclusive growth and equidevelopment	itable	Corp	orate	Social	Respo	nsibilit	y Polic	у
P9	Businesses should engage with and provide value to	their	Code	e of Co	nduct				
	consumers in a responsible manner								
	closure Questions								
	cy and management processes	P1	P2	P3	P4	P5	P6	P7	P8
1	a. Whether your entity's policy/policies cover each	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	principle and its core elements of the NGRBCs. (Yes/No)								
	b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c. Web Link of the Policies, if available *								
2	Whether the entity has translated the policy into	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	procedures. (Yes / No)								
3	Do the enlisted policies extend to your value chain	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	partners? (Yes/No)								
4	Name of the national and international codes/	N	N	N	N	N	N	N	N
	certifications/labels/ standards (e.g. Forest Stewardship								
	Council, Fairtrade, Rainforest Alliance, Trustea) standards								
	(e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity								
	and mapped to each principle.								
5	Specific commitments, goals and targets set by the entity		-	-			anager		
	with defined time lines, if any.	abov	ement	ioned	princip	les an	d the	comm	itmer
		goals	s are so	ught a	s the p	olicies	of the (	Compa	any.
6	Performance of the entity against the specific	Susta	ainabili	ty Goa	ıls / Ta	argets	are ide	entified	and
	commitments, goals and targets along-with reasons in	plan	for dep	loyme	nt is tra	icked a	ccordi	ngly.	
		1							



	Statement by director respons	sible	for	the b	ousin	ess	resp	onsil	oility	repo	rt, hi	ighlig	hting	g ES	G re	lated	cha	alleng	ge
	targets and achievements (liste	d en	tity h	as fle	xibili	ity re	gard	ing tl	ne pla	acem	ent o	fthis	disc	losu	re)				
	The Company is committed to ac						_	_								a ove	rthe	near	ar
	medium term. The Company has		_			-					•				_				
	including our Employees, Custon									_						-			
	lies in ensuring that our stakehold													110111	400	oloty	. Oui	ouoc	,,,
	Corporate Social Responsibility i				-				_	_				ur C	SD n	roioo	to io	foou	٠,
	participatory and collaborative ap		_								-				-	-			
	community around that should als			1111111	e con	iiiiui	ity. v	ve be	,iieve	tilat v	VIICII	ti ie o	garii	Zatio	ii gi c	, wo ti	10 30	Cicty	aı
	The Company focus on areas suc			1.7 & W	aste	mana	naem	ent o	lanus	v chai	in effi	cienc	v and	d nro	duct	stewa	ardsh	nin	
										-			y arre	ріо		o covve	21 001	p.	
8.	Details of the highest authority and oversight of the Business R							lion	iviari	aging	Dire	Clor							
								. u al /	Cour			ial D	0000	naihi	1:+, (	`a.m.m	:++		<u>+</u> h
9.	Does the entity have a speci							- 1		oorate ils o			-		-				
	Director responsible for deci			_		susta	inab	IIIty		orate									
	related issues? (Yes / No). If yes								Corp	Jorale	GOV	emai	ice S	ectio	)	ne Ai	IIIuai	nepo	JI I
10.	Details of Review of NGRBCs by	the	Com	pany	/:														
	Subject for review					the					l	•	- '		-	/ H			-
	undertaken by Director / Committee of the Board / Any other Committee																		
		the	Boa	rd/A	ny o	ther (	Com	mitte	e										Г
		Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	
		1	2	3	4	5	6	7	8	9	1	2	3	4	5	6	7	8	
	*Performance against above	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Y	Υ	Υ	Υ	Q	HY	Υ	Υ	'
	policies and follow up action																		
	**Compliance with statutory	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Q	HY	Υ	Υ	
	requirements of relevance to																		
	the principles, and, rectification																		
	of any non-compliances																		
	*As a practice Business Responsibil																		
	including the Managing Director. Du procedures are implemented.  ** The Company is in compliance wi provided by the Managing Director/0	th the	exist	-	-			licable	e and	a Stat	-				tificat	e on a	pplica	able la	
11.	including the Managing Director. Du procedures are implemented.  ** The Company is in compliance wi provided by the Managing Director / 0	th the	exist Finan	cial O	fficer/	'Com	oany	licable Secre	e and tary to	a Stat	oard o	of Dire	ctors						aw
11.	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/(  Has the entity carried out indep (Yes/No). If yes, provide name of	th the Chief ende	exist Finan ent as ency.	cial O	fficer/	Comp	alua	licable Secre	e and tary to	a Statothe B	oard o	of Dire	ectors <b>polic</b>	cies k	oy an	exte	rnal	agen	aw
11.	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director / (  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are	th the Chief ende	exist Finan ent as ency.	cial Of	fficer/smen	Complet / ev	oany: ralua ernal	licable Secre tion (	e and tary to of the	a State the Beworl	oard o	of Dire	polic polic	cies l	<b>oy an</b> es, as	<b>exte</b> appli	rnal a	<b>agen</b> e. Fro	aw Icy
11.	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/O  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we	th the Chief ende	exist Finan ent as ency.	cial Of	fficer/smen	Complet / ev	oany: ralua ernal	licable Secre tion (	e and tary to of the	a State the Beworl	oard o	of Dire	polic polic	cies l	<b>oy an</b> es, as	<b>exte</b> appli	rnal a	<b>agen</b> e. Fro	aw nc;
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	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/(  Has the entity carried out indep (Yes/No). If yes, provide name of The processes & compliances are best practices perspective as we Management and Board.	th the Chief ende f age subj	exist Finan ent as ency. ect to	cial Ot ssess o scru a risk	smen utiny l	t/evoy into	ernal	Secre tion (	e and tary to of the tors a	a State the Bework	oard o	of Directory or	polic polic ompli viewe	cies t iance d and	es, as	exte appli	rnal a	agen e. Fro	aw nc;
	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/O  Has the entity carried out indep (Yes/No). If yes, provide name of The processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above	th the Chief ende f age subj	exist Finan ent as ency. ect to	cial Ot ssess o scru a risk	smen utiny l	t/evoy into	ernal	Secre tion (	e and tary to of the tors a	a State the Bework	oard oard oard oard oard oard oard oard	of Directory Colly rev	polic polic ompli viewe	iance d and	es, as d upo	applidated	rnal a cable by th	agen e. Frone Se	aw Icy
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	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director / (  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above Questions	th the Chief ende f age subj Il as f	exist Finan ent as ect to rom No" i	cial Of ssess o scru a risk .e. no	ial to	Comput / ev  oy int  pecti  Prince	ernal ve, p	s are	e and tary to of the tors a es are	a State of the Be work	oard oard oard oard oard oard oard oard	of Directory or	police police omplie viewe	iance d and ason	es, as d upo	applidated	rnal acable by the	agene. From Se	aw nc;
	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/O  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above Questions  The entity does not consider the procedures are the second of the processes.	th the Chief ender fage subjuly as f	exist Finan ent as ency. dect to rrom	cial Of ssess o scru a risk .e. no mater in a	fficer/ smen utiny I pers ot all	r Composite Prince	ernal ve, p	s are	e and tary to of the tors a es are	a State of the Be work	oard oard oard oard oard oard oard oard	of Directory or	police police omplie viewe	iance d and ason	es, as d upo	applidated	rnal acable by the	agene. From Se	aw nc;
	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director/O  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above Questions  The entity does not consider the part of the entity is not at a stage with the complex procedure.	ende fage subjuit as f	exist Finan ent as ency. lect to from No" i	cial Of ssess o scru a risk .e. no mater in a es (Ye	smenutiny la personal to posities/No	oy interpretation to b)	pany alua alua ernal ve, p	sare	e and tary to the tors a as are	a State of the Be work	oard oking squated by a P 1	of Directory of its ory or or or ory or	police police complications viewe P 3	iance d and ason P	es, as d upo	applidated	rnal a cable by th tated P 7	e. Frome Se	aw orr eni
	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director / (  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above Questions  The entity does not consider the part of the entity is not at a stage whimplement the policies on specific	ende fage subjuit as f	exist Finan ent as ency. lect to from No" i	cial Of ssess o scru a risk .e. no mater in a es (Ye	smenutiny la personal to posities/No	oy interpretation to b)	pany alua alua ernal ve, p	sare	e and tary to the tors a as are	a State of the Be work	oard oking squated by a P 1	of Directory of its ory or or or ory or	police police complications viewe P 3	iance d and ason P	es, as d upo	exte appli dated be st	rnal a cable by th tated P 7	e. Frome Se	aw orr eni
	including the Managing Director. Duprocedures are implemented.  ** The Company is in compliance wiprovided by the Managing Director / 0  Has the entity carried out indep (Yes/No). If yes, provide name of the processes & compliances are best practices perspective as we Management and Board.  If answer to question (1) above Questions  The entity does not consider the particle of the entity is not at a stage whimplement the policies on specifical three entity does not have the final	ende fage subj Il as f is "I	exist Finan ent as ency. ect to rirom No" i	cial Or ssess o scru a risk .e. no mater in a es (Yo	ial to positives/Notation and arrangements	recomplete the control of the contro	pany alua alua ernal ve, p	sare	e and tary to the tors a as are	a State of the Be work	oard oking squated by a P 1	of Directory of its ory or or or ory or	police police complications viewe P 3	iance d and ason P	es, as d upo	exte appli dated be st	rnal a cable by th tated P 7	e. Frome Se	aw om eni

#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

## PRINCIPLE 1 - BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY AND IN A MANNERTHAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE

		,		
		ESS	SENTIAL INDICATORS	
1.	Percentage coverag	e by training and awaren	ess programmes on any of the I	Principles during the financial year:
	Segment	Total number of	Topics / principles	% age of persons in respective

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	2	Regulatory Updates	100%
Key Managerial	2	IT Updates	100%
Personnel		Regulatory Updates	
		Data Security & Cyber Security	
Employees other	4	Compliance	39.23%
than BoD and KMPs		Health & Safety	
		Skill Upgradation	
		Human Rights	
Workers	4	Compliance	42.94%
		Health & Safety	
		Skill Upgradation	
		Human Rights	

 Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year 2023:

There were no instances of any material (monetary and non-monetary) fines/ penalties/ punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors/ KMPs) with regulators/ law enforcement agencies/ judicial institutions in FY 2023.

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or non-monetary action has been appealed.

Not applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has an Anti-Bribery and Anti-Corruption Policy. The Policy has been developed in alignment with the Code of Conduct of the Company.

This policy applies to all stakeholders or persons associated with the Company and who may be acting on behalf of the Company and sets out conduct that must be adhered to at all times.

The Policy is placed on the Company's Website - https://www.cantabilinternational.com/investor\_policies/

The Company also has an in-house monitoring process for whistle blower protection in addition to the Code of Ethics and Conduct. The policy empowers both internal and external stakeholders to file grievances, if any. Link to the Company's Vigil Mechanism Policy

5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2022-23	FY 2021-22
Directors	There have been no cases involving discipling	inary action taken by any law enforcement agency for
KMPs		s/KMP/employees/workers brought to the Company's
Employees	attention.	
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2022-23		FY 2021-22		
	Number	Remarks	Number	Remarks	
Number of complaints received in relation to					
issues of Conflict of Interest of the Directors			NIII		
Number of complaints received in relation to			NIL		
issues of Conflict of Interest of the KMPs					



7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

#### LEADERSHIP INDICATORS

1. Awareness programmes conducted for value chain partners on any of the Principles during FY 2023:

The Company conducts business in an ethical, fair, legally, socially, and environmentally responsible manner. The Company's Business Partners are an integral part of the ecosystem, and the Company encourages the Business Partners to be responsible corporate citizens. All the agreements/contracts/purchase orders entered by the Company with the business partners includes stated confirmation on the above-mentioned aspects. The process of holding discussions and conducting awareness sessions with our value chain partners on these principles has been initiated.

- 2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.
  - 1. Yes. every Director of the Company discloses their concern or interest in any Company or Companies or bodies corporate, firms, or other association of individuals and any change therein, from time to time, which includes the shareholding, in such manner as prescribed.

Further, every Director of the Company who is in any way, whether directly or indirectly, concerned or interestedin a contract or arrangement entered into or to be entered into –

- (a) with a body corporate in which such Director or such Director in association with any other Director, holds more than two per cent shareholding of that body corporate or is a Promoter, Manager, Chief Executive Officer of that body corporate, or
- (b) with a firm or other entity in which, such Director is a Partner, Owner or Member, as the case may be, discloses the nature of his concern or interest at the meeting of the board in which the contract or arrangement is discussed and does not participate in such meetings.

The details of the aforesaid transactions are also entered into a register prescribed for the purpose under the Companies Act, 2013 and placed before the Board for noting.

2. Every director of the company discloses his material interest, if any, directly or indirectly, or on behalf of the third parties, in any transaction or matter directly affecting the Company at the beginning of every year.

## PRINCIPLE 2 - BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

#### **ESSENTIAL INDICATORS**

 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2022-23	FY 2021-22	Details of improvements in environment and social impact
R&D	Nil	Nil	Nil
Capex	1.19%	Nil	1. PNG Boiler
			2. Chakr Shield for Pollution Control of DG set

Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes is being quantified by the Company as several initiatives in this regard are currently in the planning & implementation phase.

2. (a) Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, The company is enhancing use of Organic cotton, BCI and FSC viscose as a raw material which is sustainable. Company is also using recycled fibre as a raw material to promote sustainable sourcing. Company is working with value chain partners who are having STP and ETP plants and involved insustainable ways of production. Company is also buying Indigo fabrics made with zero liquid discharge (ZLD) plant.

(b) If yes, what percentage of inputs were sourced sustainably?

The Company is currently mapping its sustainable procured materials, which will be further analyzed to give a specific % figure.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) Other waste.

The Company's endeavour in the following areas:

- **1. Merchandise Vendors** As a matter of policy the Company increasingly works with vendors who have integrated facility for effluent treatment or subscribe to a common facility.
- 2. **Products** The Company encourages re-use through donation (to NGO) or discount sale to third party where products are re-used and do not go to a landfill.
- 3. **Product Packaging** The company uses paper bags instead of plastic bags and PP bags with 51 microns which is above the permissible limit. Company use cardboard boxes for product packaging. However, none of this packaging goes to the customers as the product is sold without the packaging. For recycling of cardboard boxes and plastic bags, Company has partnered with an EPR registered plastic recycling vendor, who also works with paper waste.
- **E-waste** All IT related disposal are done through E-waste certified supplier who ensures safe disposal with minimal environmental impact.
- 5. Garments Tags Conversion from Plastic to Recycled Paper to reduce plastic usage.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted Pollution Control Boards? If not, provide steps taken to address the same.

Not Applicable. However, the Company registered under Haryana State Pollution Control Board for safe handling & disposal of Hazard/Solid waste generated through ETP waste.

#### LEADERSHIP INDICATORS

1. Has the entity conducted Life Cycle Perspective / Assessment (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

The Company has estimated Carbon Footprint and working on various initiatives. Given the diversity of our products, Company has not undertaken LCA.

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

We are using PNG for operating Boilers (capacity 1.65 Ton) for generating steam. We installed Retro-fit emission control device in DG set for controlling air quality (as per CAQM rules). We installed Cyclone Separator & Wet Scrubber for boiler (capacity 1.5 ton) with wooden briquette.

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

The Company engages with agencies who recycle scrap material and evaluates evolving technology to re-cycle materials on an ongoing basis.

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format.

		FY 2022-23	3	FY 2021-22				
	Re-Used Recycled Safely Disposed			Re-Used	Recycled	Safely Disposed		
Plastics (including packaging)								
E-waste			Not App	olicable				
Hazardous waste								
Other waste/ETP SLUDGE	0	0	1.47 MT	0	0	2.165 MT		

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.
Not Applicable



## PRINCIPLE 3 – BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

### **ESSENTIAL INDICATORS**

(a) Details of measures for the well-being of employees:

					% of e	mployee co	vered				
Category	Total	Health Insurance		Accio	Accident		Maternity benefits		Paternity Benefits		facilities
	(A)			Insura	ance						
		Number	%	Number	%	Number	%	Number	%	Number	%
		(B)	(B/A)	(C)	(C/A)	(D)	(D/A)	(E)	(E/A)	(F)	(F/A)
Permanent Employees											
Male	596	554	92.95%	0	0	0	0	0	0	0	0
Female	31	22	70.97%	0	0	31	100%	0	0	0	0
Total	627	576	91.87%	0	0	31	4.94%	0	0	0	0
			Othe	er than Pern	nanent Em	ployee - No	ot Applicat	ole			
Male											
Female					Not .	Applicable					
Total											

(b) Details of measures for the well-being of workers:

		% of workers covered									
Category	Total (A)	Health Ins	surance	Accident Insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
	Permanent Workers										
Male	1675	30	1.79%	0	0	0	0	0	0	0	0
Female	435	01	0.23%	0	0	435	100.00%	0	0	0	0
Total	2,110	31	1.47%	0	0	435	20.62%	0	0	0	0
				Othe	r than Perr	nanent Wor	kers				
Male	509	0	0	0	0	0	0	0	0	0	0
Female	489	0	0	0	0	489	100.0%	0	0	0	0
Total	998	0	0	0	0	489	49.00%	0	0	0	0

<sup>\*\*</sup> Permanent workers & other than permanent workers are covered under ESIC Act, which covers Accident, Deaths, & Maternity benefits etc.

2. Details of retirement benefits, for Current FY and Previous Financial Year: Permanent Employees & Workers

Benefits		FY 2022-23		FY 2021-22				
	Number of	Number of	Deducted and	Number of	Number of	Deducted and		
	employees	workers covered	deposited with	employees covered	workers covered	deposited with		
	covered as	as a % of total	the authority	as a % of total	as a % of total	the authority		
	a % of total	workers	(Y/N/N.A.)	employees	workers	(Y/N/N.A.)		
	employees							
PF	18%	83%	YES	19%	84%	YES		
Gratuity	100%	100%	NA	100%	100%	NA		
ESI	8%	99%	YES	16%	99%	YES		
Other please	NA	NA	NA	NA	NA	NA		
specify								

Details of retirement benefits, for Current FY and Previous Financial Year: Other Than Permanent Workers

Benefits		FY 2022-23		FY 2021-22			
	Number of	Number of	Deducted and	Number of	Number of	Deducted and	
	employees	workers covered	deposited with	employees covered	workers covered	deposited with	
	covered as	as a % of total	the authority	as a % of total	as a % of total	the authority	
	a % of total	workers	(Y/N/N.A.)	employees	workers	(Y/N/N.A.)	
	employees						
PF	0	67%	YES	0	69%	YES	
Gratuity	0	100%	NA	0	100%	YES	
ESI	0	100%	YES	0	100%	YES	
Other please	NA	NA	NA	NA	NA	NA	
specify							

3. Accessibility of workplaces - Are the premises / offices of the entity accessible to differently abled employees & workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016. If not, whether any steps are being taken by the entity in this regard.

All Stores & Corporate Office of the Company, have ramps for easy movement of differently abled people. Stores located in Malls have elevators and infrastructure for differently abled individuals.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The Company believes in equal opportunity for all its employees, wherein the Company is committed to providing an inclusive work culture and an environment free from any discrimination. The Company is governed by Code of Conduct, which does not treat anybody differently based on their race, sex, religion, disability, age, sexual orientation, gender identity or any other class of person protected by laws in the country.

Yes, the Company has an Equal Opportunity Policy as per the Rights of Persons with Disabilities Act, 2016. Link to the Company's Equal Opportunity Policy

 $We blink of code of conduct and Equal Opportunity Policy is \ https://www.cantabilinternational.com/investor\_policies/$ 

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

	Permanent Emp	loyees	Permanent workers		
Gender	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	0	0	0	0	
Female	80%	100%	67%	100%	
Total	80%	100%	67%	100%	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

- 7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

  The Company does not have any employee associations. The Company, however, recognises the right to freedom of association.
- B. Details of training given to employees and workers:

Category		FY	2022-23					FY 2021-2	.2		
	Total On Health and		d safety	safety On Skill		Total	Total On Health and			On Skill upgradation	
	(A)	measures		upgradation (D)		(D)	safety me	asures			
		No.	% (B/A)	No.	% (C/A)		No.	% (E/D)	No.	% (F/D)	
		(B)		(C)			(E)		(F)		
	Employees										
Male	596	4	0.67%	240	40.27%	516	10	1.94%	195	37.79%	
Female	31	1	3.23%	0	0	35	1	2.86%	0	0	
Total	627	5	0.80%	240	38.28%	551	11	2.00%	195	35.39%	
				Wo	orkers						
Male	1675	141	8.42%	1060	63.28%	1351	99	7.33%	820	60.70%	
Female	435	47	10.80%	155	35.63%	296	22	7.43%	118	39.86%	
Total	2110	188	08.91%	1215	57.58%	1647	121	7.35%	938	56.95%	
			Othe	er than Pe	rmanent Wo	rkers					
Male	509	96	18.86%	351	68.95%	418	36	8.61%	267	63.87%	
Female	489	78	15.95%	205	41.92%	408	38	9.31%	213	52.20%	
Total	998	174	17.43%	556	55.71%	826	74	8.95%	480	58.11%	

9. Details of performance and career development reviews of employees and workers:

Category		FY 2022-23			FY 2021-22	
	Total	No. (B)	% (B/A)	Total	No. (D)	% (D/C)
	(A)			(C)		
			Employees			
Male	596	502	84.23%	516	378	73.25%
Female	31	29	91.55%	35	18	51.40%
Total	627	531	84.69%	551	396	70.86%
			Workers			
Male	1675	1323	78.99%	1351	1041	77.05%
Female	435	362	83.22%	296	260	87.84%
Total	2110	1685	79.85%	1647	1301	78.99%



- 10. Health and Safety Management System:
  - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage such system?

Due to the nature of the work, the stores and office environment do not pose any significant occupational health and safety risks. The Company has adopted Health & Safety policy. The H&S Management System of the Company covers the following:

- Leadership & Accountability Sets Vision and guides for effective and safe operations.
- Hazard Identification, Risk Assessment & Management Comprehensive study conducted across all locations.
- Compliance Assurance Periodic updates basis multiple legal and regulatory requirements
- Design construction & operational control Safety Standards are set across all locations
- People, competency & behaviours Periodic H&S trainings are imparted to employees.
- Communication, consultation & empowerment Periodic monthly internal communications are sent out to employees.
- Incident reporting, investigation & learning All Incidents are reported through Safety Reporting System.
- Asset management Safety standards adhered to all locations during Projects & Handover.
- Management of change Processes undergo PDCA/PMM cycle of improvement.
- Working with contractor- keep on track of safety standards of all the contractor company working with
- Emergency preparedness, response & crisis management Having comprehensive Business Continuity Plan (BCP)
- Document control & record management Documents are managed through intranet portal.
- Measuring performance, audit & review Internal & External H&S Audits conducted across all locations.
- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routinebasis by the entity?

The Company provides a structured approach to managing the hazards and identifying its risks through Hazard Identification and Risk Assessment (HIRA). Hazard Identification & Risk assessment are undertaken periodically and actions are taken to mitigate the risks identified.

The Company has a detailed system for Internal & External Safety Audits which is mentioned in the H&S Manual.

- Internal Audit: Quarterly Audits are conducted, and safety scores are tracked across the Organisation.
- External Audit: Third Party External electrical audits of all locations are conducted yearly and the reports are shared with relevant teams.
- c. Whether you have processes for employees to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company has procedures in place for employees to report work-related risks and remove themselves from such hazards.

- Some of the processes enabling workers to report work related hazards:
- Company has Health &Safety committee meetings
- Daily shop floor meeting
- Interactions with the plant supervisors during their frequent rounds on the shop floor
- The workers are authorized to stop the machine and report to immediate supervisor, if they notice work related hazard

Monthly H&S Communications are shared to all employees. Employees are trained to report unsafe conditions to the fire wardens through the Safety Reporting System. Periodic mock drills are conducted to ensure that all employees are aware of evacuation procedure in case of emergency.

Do the employees and workers of the entity have access to non-occupational medical and healthcare services?(Yes/No)

Yes, Employees have access to non-occupational medical and health care services through Company-organized medical camps where reputed doctors from various disciplines/hospitals are accessible for health checkups and consultation, including online consultation and awareness workshops. Furthermore, every employee and their designated dependents are covered by either medical insurance or ESI. Company has medical room at factory, where designated Doctor/full time nurse available for any medical emergencies.

11. Details of safety related incidents, in the following format:

Safety Incident / Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR)	Employees		
(per one million-person hours worked)	Workers		
Total recordable work -related injuries	Employees		
	Workers	Nil	Nil
No. of fatalities	Employees		
	Workers		
High consequences work -related injuries or	Employees		
ill-health (excluding fatalities)	Workers		

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

The Company provides a systematic way to ensure a safe and healthy workplace for all employees and third-party employees who work on our premises. It promotes continuous identification and monitoring of hazards and controlling risks whilst making sure that the risk controls in place are effective.

The Company conducts fire mock drill in every 2 two months and all dangerous machines are inspected in every six months by third party agency under factory act 1948. The Company also conduct medical check -up annually. We conduct drinking water test in every three months. First Aid training was given to more than 200 workers including security guards during the year under review. Health& Safety committee conducts monthly inspection. Canteen management committee oversee the raw food material quality, staff medical fitness/hygiene and cleanliness in canteen.

13. Number of Complaints on the following made by employees and workers:

		FY 2022-23		FY 2021-22			
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks	
Working conditions Health & Safety	Nil		NA	Nil		NA	

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory
	authorities or third parties)
Health and safety practices	Third party Safety inspection twice in a year (100%)
	Fire drill conduct in every 2 months (100%)
	Health check-up once in a year (100%)
Working conditions	NA

- 15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.
  - (a) Thermography scanning: One of the high severity risks for the Company are the electrical hazards. Monthly Preventive maintenance activity are carried out to address the electrical hazards at all Stores. Thermography scanning is conducted in all Stores / DC locations and offices, to enhance safety of our electrical equipment's.
  - (b) External Electrical Audits are conducted, and all locations are covered in period of once in two years.
  - (c) LOTO Kits: The LOTO kits are deployed across Organisation helping in protecting and safeguarding employees while they perform servicing and maintenance on electrical equipment.
  - (d) Fire Sprinkler & Emergency Exit: Periodic inspection of the stores have helped in determining the compliance to Fire Sprinklers norms & Emergency Exit requirements. Systems tasks are created for daily inspection of the same.

#### LEADERSHIP INDICATORS

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees(Y/N) Workers (Y/N).

Yes. Employees are covered under Life Insurance/Term Life Insurance and employees those are covered under EPF scheme, eligible for Employee Deposit Linked Insurance.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Company's value chain partners come under PF act and ESI act which makes them liable to deduct and deposit statutory dues. In addition to this, the service contract with the service provider also contains necessary clause under 'payment terms' for necessary statutory payments like PF, ESI etc. by service provider.



3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of effected	l employees /	No. of employees / workers that are rehabilitated and placed in suitable employment or whose family members have been		
	workers		suitable employment or whos	e family members have been	
			placed in suitable employment		
	FY 2022-23	FY 2021-22	FY 2022-23	FY 2021-22	
Employees	Nil Nil		NA	NA	
Workers					

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

Since inception, the Company has not undertaken any retrenchment of employees owing to business exigencies or employees not having the requisite skills to do the required job. Skilling upgradation of all employees remains a continuous activity in the Company.

5. Details on assessment of value chain partners:

The Company has in place a Code of Conduct for Value Chain Partners. Accordingly, they are expected to provide a safe and healthy workplace for their employees and contractors. Value Chain Partners must be compliant with local and national laws and regulations on Occupational Health and Safety, and have the required permits, licenses and permissions granted by local and national authorities

	% of value chain partners (by value of business done
	with such partners) that were assessed
Safety and health practices	NIL
Working conditions	

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Not Applicable

## PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

#### **ESSENTIAL INDICATORS**

1. Describe the processes for identifying key stakeholder groups of the entity.

Internal and external group of stakeholders have been identified. Presently the given stakeholder groups have the immediate impact on the operations and working of the company. This includes Employees, Shareholders & Investors, Customers, Communities and Vendors.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized group (Yes/No)	Channels of communication- (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Websites)	Frequency of engagement (Annually /Half yearly/Quarterly)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	- No	E - E-mail Intr Intranet portal Newsletters Employee engagement activities and Surveys Rewards and recognitions	Continuous	Scope of learning and career development     Remuneration and benefits     Equal opportunities     Occupational health and safety     Discussion long term strategy and welcome their insight and perspective
Vendors	- No	- O One to one Meeting	Continuous	Discussion on business volumes, customer expectation and product quality, technical knowledge exchange

Customers	-	NO	Engagement through website, social media, instore promotions Brand campaigns conducted regularly, during festive seasons and sales promotions, Customer Care	Continuous	Information on business offerings, discounts, promotions Collection of feedback - Complaints and grievances resolution
Community	-	No	CSR Initiative Volunteering initiatives	Continuous	Responsible corporate citizenship To develop the CSR project along with the community, according to the need of the community
Shareholders & Investors	-	No	Annual General Meeting - Investor Relations Web Page -Quarterly financial statements Annual Report Investor conference calls Television Interviews Press Releases Performance and value creation Dividend Updates Annual Reports Intimation to Physical shareholders	Quarterly, Half yearly & annually and as and when required	Performance and value creation Dividend Updates Annual Reports Intimation to Physical shareholders regarding Dispute Resolution Mechanism
Government and Regulatory . Authorities	-	Z No	Disclosures and filings for compliance reporting Meeting authorities for permissions/ approvals	On need basis	Compliance Tax Payments Policy Advocay Statutory Filings

#### LEADERSHIP INDICATORS

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company has always maintained that a constant and proactive engagement with our key stakeholders enables the Company to better communicate its strategies and performance.

A continuous engagement helps align expectations, thereby enabling the Company to better serve its stakeholders.

The Board is kept abreast on various developments and feedback on the same is sought from the Directors.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

The Company is engaging with ESG rating agencies to understand areas of improvement and enhance disclosure on ESG. The Company is engaged on various evolving aspects of ESG and hence stakeholder interactions are important.

3. Provide details of instances of engagement with and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

The Company's CSR activities focus on the disadvantaged, vulnerable and marginalised segments of society. The Company is firmly devoted to achieving its corporate citizenship responsibilities. It believes in proactively involving communities and those who have been excluded from the benefits of development as equal players in growth and development in areas close to its activities. As a result, Corporate Social Responsibility (CSR) is included into the group's main business plan. The Company is currently carrying out CSR initiatives in six geographical regions across three states, namely Delhi, Gujrat, and Maharashtra, affecting the lives people both directly and indirectly.

Refer to the Corporate Social Responsibility Report given separately in Annual Report for project details.



#### PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

#### **ESSENTIAL INDICATORS**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category		FY 2022-23			FY 2021-22			
		Total	No of employees /	% (B/A)	Total	No of employees / Workers	% (D/CA)	
	(A)		Workers covered (B)	(C)		covered (D)		
	Employees							
Permanent		627	332	52.95%	551	243	44.10%	
Other	than	0	0	0	0	0	0	
Permanent								
Total Employe	es	627	332	52.95%	551	243	44.10%	
				Workers				
Permanent		2110	1036	49.10%	1647	614	37.28%	
Other	than	998	339	33.97%	826	223	27.00%	
Permanent								
Total Employe	es	3108	1375	44.24%	2473	837	33.85%	

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2022-23 FY 2021-22									
	Total	Equal	to minimum	More	than	Total	Equal to	minimum	More than	minimum
	(A)	wage		minir	num wage	(D)	wage		wage	
		No.	% (B/A)	No.	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
	(B)		(C)							
					Employe	es				
Permanent										
Male	596	5	0.84%	591	99.16%	516	13	2.52%	503	97.48%
Female	31	2	6.45%	29	93.55%	35	2	5.71%	33	94.29%
Other than	NA	NA				NA				
Permanent										
Male			Nil					Nil		
Female										
					Worke	rs				
Permanent										
Male	1675	844	50.39%	904	53.97%	1351	666	49.30%	685	50.70%
Female	435	314	72.18%	144	33.10%	296	197	66.55%	99	33.45%
Other than										
Permanent										
Male	509	323	63.46%	186	36.54%	418	261	62.44%	57	13.64%
Female	489	310	63.39%	179	36.61%	408	262	64.22%	146	35.78%

3. Details of remuneration/salary/wages, in the following format:

		Male	Female		
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category	
Board of Directors (BoD)	3	Rs.20,03,300 PM		NA NA	
Key Managerial Personnel	1	Rs.3,05,190 PM	1	Rs.1,57,355 PM	
Employees other than BoD and KMP	595	Rs.34,480 PM	30	Rs.39,018 PM	
Workers	1,675	Rs.14,685 PM	435	Rs.12,935 PM	

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Y/N)

Yes. The Head-Human Resource oversees the human resources function in the Company.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company regards respect for human rights as one of its fundamental and core values and strives to support, protect and promote human rights to ensure that fair and ethical business and employment practices are followed. The Company is committed to maintain a safe and harmonious business environment and workplace for everyone, irrespective of the ethnicity, region, sexual orientation, race, caste, gender, religion, disability, work, designation and such other parameters. The Company believes that every workplace shall be free from violence, harassment, intimidation and/or any other unsafe or disruptive conditions, either due to external or internal threats. Accordingly, the Company has aimed to provide reasonable safeguards for the benefit of employees at the workplace, while having due regard for their privacy and dignity.

The Company also has zero tolerance towards all forms of slavery, coerced labour, child labour, human trafficking, violence or physical, sexual, psychological or verbal abuse.

6. Number of Complaints on the following made by employees and workers:

		FY 2022-23		FY 2021-22			
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks	
Sexual Harassment							
Discrimination at							
work							
Child Labour							
Forced Labour /	,		NIA			NIA	
Involuntary Labour	NIL	-	NA	IN IN	IL	NA	
Wages							
Other human rights							
related Issues							

- 7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.
  - (a) Independent Internal Complaints Committee (ICC) drawn from cross functional leadership pool, takes independent decisions and actions as per Sexual Harassment at Workplace Act 2013.
  - (b) Whistle Blower complaints are shared with the Audit Committee of the Board at quarterly reviews.
- 8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, coverage is as part of CODE OF CONDUCT clauses.

Equal Opportunity Employer

- Dignity & Respect
- Human Rights
- No Child Labour
- No Force Labour
- No Discrimination
- 9. Assessments for the year:

	% of your plants and offices that were assessed (by entities or statutory authorities or third parties
Child Labour	NA
Forced / involuntary labour	NA
Sexual Harassment	NA
Discrimination at workplace	NA
Wages	NA
Other – please specify	NA

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not applicable

#### **LEADERSHIP INDICATORS**

1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

Business processes were not modified/ introduced since no grievances were received during the year

2. Details of the scope and coverage of any Human rights due diligence conducted.

Due diligence was not conduced since no grievances were received during the year..

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, all Stores and Offices.

Refer response above in Principle-3 (Essential Indicator-3)

4. Details on assessment of value chain partners:

	% of vale chain partners (by value of business done
	with such partners) that were assessed
Sexual Harassment	
Discrimination at workplace	
Child Labour	Nil
Forced Labour / Involuntary labour	
Wages	
Other – please specify	



Company expects its value chain partners to comply with its sustainability policy and with the law of land where they do business. No specific assessment has been done.100% of our value chain partners has signed code of conduct.

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arisingfrom the assessments at Question 4 above.

Not Applicable

# PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

#### **ESSENTIAL INDICATORS**

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	2022-23	2021-22
Total electricity consumption (in Units) (A)	10003016	6709808
Total fuel consumption (in Liters) (B)	13524	18783
Energy consumption through other sources (C)	NA	NA
Total Energy Consumption (A+B+C)		
Energy intensity per rupee of turnover	0.0018Unit/Rupees	0.0018Unit/Rupees
(Total energy consumption/ turnover in rupees)		-
Energy intensity (optional) - the relevant metric may	0	0
be selected 0 the entity	O O	0

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/assurance has been carried out by an external agency.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y / N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.
Not applicable

3. Provide details of the following disclosures related to water, in the following format:

Parameter	2022-23	2021-22
Water withdrawal by sources (in kiloliters)		
(i) Surface water	0	0
(ii) Ground water	0	0
Third party water	11075	16588
(iii) Seawater / desalinated water	0	0
(iv) Others	0	0
Total volume of water withdrawal (in kiloliters) (i+ii+iii+iv+v)	11075	16588
Total volume of water consumption (in kiloliters)	11075	16588
Water intensity per rupee of turnover (water consumed / turnover)	20.06KL/Crores	30.05KL/Crores
Water intensity (optional) – the relevant metric may be selected by the entity	0	0

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/assurance has been carried out by an external agency.

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Not applicable

5. Provide details of air emissions (other than GHG emissions) by the entity, in the following format.

Parameter	Specify unit	2022-23	2021-22
NOx	Mg/nm3	0	0
Sox	Mg/nm3	10	18
Particulate matter (PM)	Mg/nm3	67.7	249.6
Persistent organic pollutants (POP)	0	0	0
Volatile organic compounds (VOC)	0	0	0
Hazardous air pollutants (HAP)	0	0	0
Other - please specify	0	0	0

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No



## 6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	2022-23	2021-22
Total Scope 1 emissions			
(Break-up of the GHG into CO2, CH4, N2O,			
HFCs, PFCs, SF6, NF3, if available)			
Total Scope 2 emissions			
(Break-up of the GHG into CO2, CH4, N2O,			
HFCs, PFCs, SF6, NF3, if available)		NA	
Total Scope 1 and Scope 2 emissions per			
rupee of turnover			
Total Scope 1 and Scope 2 emissions			
intensity (optional) - the relevant metric may			
be selected by the entity			

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

  Not applicable
- 8. Provide details related to waste management by the entity, in the following format:

Parameter	2022-23	2021-22				
Total Waste generated (in metric tonnes)						
Plastic waste (A)	0	0				
E-waste (B)	0	0				
Bio-medical waste (C)	0	0				
Construction and demolition waste(D)	0	0				
Battery waste (E)	0	0				
Radioactive waste (F)	0	0				
Other Hazardous waste. Please specify, if any. (G)	0	0				
Other Non-hazardous waste generated (H). Please specify, if	1.47 MT	2.165 MT				
any. (ETP SLUDGE)						
(Break-up by composition i.e. by materials relevant to the						
sector)						
Total (A+B+C+D+E+F+G+H)	1.47 MT	2.165 MT				
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in						
metric tonnes)						
Category of waste						
(i) Recycled	0	0				
(ii) Re-used	0	0				
(iii) Other recovery operations	0	0				
Total	0	0				
For each category of waste generated, total waste disposed	by nature of disposal method (in m	etric tonnes				
Category of waste						
(i) Incineration	0	0				
(ii) Landfilling	1.47 MT	2.165 MT				
(iii) Other disposal operations	0	0				
Total	1.47 MT	2.165 MT				

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.
  - Usage of toxic chemical free dyes in processing
  - Introduction of rice paper bags instead of low-density polyethylene (LDPE) bags
  - Recycled paper tags across the product for identification and display
  - Minimal usage of plastic products in packing.
  - Packing Material and carry bags are replaced with paper products.
  - Use of bio-wash instead of bleach or dying for washing garments.
- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, specify details in the following format:

Not applicable



11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Not applicable

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes. The Company follows applicable environment regulations. The Company is registered with Delhi Pollution Control Board and Haryana State Pollution Control Board.

#### **LEADERSHIP INDICATORS**

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	2022-23	2021-22
From renewable sources		
Total electricity consumption (A)		
Total fuel consumption (B)	NIL	NIL
Energy consumption through other sources (C		
Total energy consumed from renewable sources (A+B+C)	0	0
From non-renewable sources		
Total electricity consumption (D)	10003016	6709808
Total fuel consumption (E)	13524	18783
Energy consumption through other sources (F)	NA	NA
Total energy consumed from non-renewable sources (D+E+F)	10016540	6728591

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment has been carried out by an external agency.

2. Provide the following details related to water discharged:

Parameter	2022-23	2021-22
Water discharge by destination and level of treatment (in kilolitres)		
(i) To surface water	0	0
- No treatment	0	0
- With treatment - please specify level of treatment	0	0
(ii) To Groundwater	0	0
- No treatment	0	0
- With treatment - please specify level of treatment	0	0
(iii) To Seawater	0	0
- No treatment	0	0
- With treatment - please specify level of treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment - please specify level of treatment		
(v) Others		
- No treatment	0	0
- With treatment - please specify level of treatment	100 KLD	43 KLD
Total water discharged (in kilolitres)	100 KLD	43 KLD

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

No plant or facility located in areas of water stress

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	2022-23	2021-22
Total scope of emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
Total scope of emissions per rupee of turnover		Not Applicable	
Total scope of emissions intensity (optional) - the relevant metric may be selected by the entity			

Note – Indicate if any independent assessment / evaluation /assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.



5. With respect to the ecologically sensitive areas reported at Point No. 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, provide details of the same as well as outcome of such initiatives, as per the following format:

We are constantly endeavoured to take initiative to improve resource efficiency and reduce the impact due to emissions/effluent discharge or waste generated. We are in contact with few agencies who may give input and provide innovative resources/technology in this regard.

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes, the Company recognizes how crucial business continuity plan is for business operations and has put in place policies to ensure that the critical business ventures continue uninterrupted. The Company has laid a detailed procedure that ensures to create an environment of preparedness, response, and recovery from potential disasters.

B. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

We have not currently monitored the impacts to the environment arising from the value chain of the entity.

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Not Applicable

# PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

1. a. Number of affiliations with trade and industry chambers/ associations

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/
		associations (State / National)
1.	Retailers Association of India (RAI)	National
2.	Clothing Manufacturing Association of India (CMAI)	National
3.	Chamber of Commerce	National
4.	Footwear Park Association- HSIIDC - (Bahadurgarh)	State
5.	Bahadurgarh Footwear Development Services Pvt. Ltd	State

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

No issues reported.

### **LEADERSHIP INDICATORS**

Details of public policy positions advocated by the entity:

Not Applicable

## PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

#### **ESSENTIAL INDICATORS**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

The company has not conducted any Social Impact Assessments (SIA). However, we recognize the importance of social impact assessments in understanding and addressing the potential social implications of our business activities.

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity in the following format:

Our operations and expansion projects have not resulted in the displacement of any population or their livelihoods. As a result, we have not undertaken any Rehabilitation and Resettlement (R&R) activities.

3. Describe the mechanisms to receive and redress grievances of the community.

The mechanisms available to employees are also available to receive and redress grievances from the Community. The Code of Conduct and related policies are available to the public on our website.



4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	2022-23	2021-22
Directly sourced from MSMEs/ small producers	29.53	28.76
Sourced directly from within the district and neighbouring districts	49.78	50.72

#### **LEADERSHIP INDICATORS**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not Applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational district	Amount spent (In INR)
1	Delhi	West Delhi	59,02,000/-
2.	Rajasthan	Jalour	4,00,000/-
3.	Gujarat	Patan	1,00,000/-
4.	Maharashtra	Mumbai	2,51,000/-

3. a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized / vulnerable groups? (Yes/No)

No

b. From which marginalized /vulnerable groups do you procure?

Not Applicable

c. What percentage of total procurement (by value) does it constitute?

Not Applicable

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (inthe current financial year), based on traditional knowledge:

Not Applicable

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property relateddisputes wherein usage of traditional knowledge is involved:

Not Applicable

6. Details of beneficiaries of CSR Projects:

Refer to Annexure 3 of Board's Report.

## PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

### **ESSENTIAL INDICATORS**

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company has Customer Care number, Email, Website to enable customers to log any complaints or feedbacks. Customers can also provide feedback through Social Media, which gets picked up by our ORM agency for necessary action. These SLAs are tracked on ongoing basis.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Yet to determine as we are in the process
	of measuring.
Safe and responsible usage	
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

	2022-23		Remarks	Remarks 2021-22		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy						
Advertisement						
Cyber-Security		NIL				NIL
Delivery of essential						
services						
Restrictive Trade						
Practices						
Unfair Trade Practices						
Other						

4. Details of instances of product recalls on accounts of safety issues

No such case reported.

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, The Company has defined Cyber Security Governance Framework and Data Privacy policy. Periodic assessments are conducted to ensure data security and confidentiality.https://www.cantabilinternational.com/investor\_policies/

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

The Company currently have a privacy policy to address the concerns of data privacy of customers. No penalties/regulatory action has been levied or taken on the above-mentioned parameters.

#### **LEADERSHIP INDICATORS**

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information relating to all the products provided by the Company are available on the Company's website https://www.cantabilinternational.com.

In addition, the Company actively uses various social media and digital platforms to disseminate information on its products.

- 2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

  Wash care label on the product contains information on safe and responsible usage.
- 3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

  Not Applicable
- 4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products /services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes. The Company displays all requisite production formation on the product as per the laws (Legal Metrology).

Yes, customer surveys, customer data analytics and other customer research were carried out during the year, based on the business need.

- 5. Provide the following information relating to data breaches:
  - (a) Number of instances of data breaches along-with impact
  - (b) Percentage of data breaches involving personally identifiable in formation of customers

The Company did not encounter any instances of data breaches during the year. External agencies have assessed and confirmed that requisite security level checks put in place by the Company are appropriate.